

FULLY-FUNDED STAFF TRAINING

3-DAY COURSES

DELIVERED ONLINE



Courses to help you manage and motivate your team remotely.

Our courses will give you the skills to:

- remotely motivate your employees
- set objectives and monitor work
- understand the impact of change
- effectively use online and inbound/outbound calls for support and sales



MANAGEMENT

Learn how to lead employees through change, make effective decisions and manage business/staff performance

TEAM LEADING

Learn and understand team dynamics, manage the work of a team and the power of team motivation

CUSTOMER SERVICE

Learn how to supervise effectively, understand customers and organise, deliver and improve on service

SALES

Learn how to sell through inbound and outbound telephone calls, plan online selling and understand the sales environment

Eligibility

If you employ 1-249 members of staff and have an annual turnover not exceeding EUR 50m (£41.6m) and/or an annual balance sheet not exceeding EUR 43m (£35.8m) then you are eligible for fully funded courses.

LIMITED
FUNDING -
REGISTER
NOW!



Delivered by Ixion

For further information or to register please contact:

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